

## Benefits

- As a member you save 50% on published rates.
- Benefits are transferable (not the membership though). This means that family, friends and colleagues will also be able to benefit from your membership. You just have to place the booking and provide the visitors names.
- Existing members have the option to renew their membership with a top-up (full initial input amount of NAD 200.000)
- Members seeking the ultimate in seclusion and tranquility will have exclusive use of 'Chateau Namib', a quaint cottage perched atop an 'Inselberg', in the northern part of the Chateau plains (self-service basis).
- Priority wait listing when Wolwedans is fully booked, which happens during season.
- Wolwedans collects levies from every visitor (including Club members) on behalf of the NamibRand Nature Reserve and the Wolwedans Foundation. The Wolwedans Foundation is the social responsibility vehicle of the Wolwedans Collection and focuses on conservation, culture and community (mainly vocational training) and, as of 2020, consciousness. Apart from conservation support, your contribution will go a long way in contributing towards a more sustainable and inclusive world.
- Members who become 'part of the family' experience the Wolwedans way of life, share in the dream of conserving the greater NamibRand Nature Reserve, and put shoulder to the wheel when it comes to developing young Namibians.

## Limitations

- The park fee (conservation levy), which is collected by Wolwedans on behalf of the NamibRand Nature Reserve, is billed separately and needs to be paid extra at each stay. As at 2024 rates, the park fee is NAD 410,- per person per night/day.
- The same accounts for the "Sustainability Levies" (NAD 1040,- person per night/day), collected on behalf of the Wolwedans Foundation.
- All canned and bottled beverages, personal items, curios and/or any other goods or services (i.e. laundry) need to be settled separately.
- All activities which are not included in the normal room rate, and which are generally offered by third parties and sub-contractors, cannot be discounted. This includes but is not limited to hot-air ballooning, scenic flights, horseback riding, massages, transfers, special events such as wedding arrangements or bush dinners.

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- As happens from time to time during the off-season (January to mid March as well as the month of June), Wolwedans might offer (and locally advertise) special rates for Namibian and SADC residents.  
In this event SADC and Namibian Club members are not eligible for an additional 50% discount on such discounted rates (which would in essence result in almost staying for free). However, if SADC/Namibian resident Club members opt to make use of any low season specials (which might be better than 50%), such stays can be booked off the remaining credit.
- The Club is viewed as a medium- to long-term association. It would be counter-productive to become a member and shortly afterwards make use of the full credit at one single occasion (e.g. weddings or corporate Retreat). The maximum value per any visit and/or month is therefore limited to half (50%) of your initial input.

## The small print

Club Chateau is based on mutual goodwill and honesty, allowing for a win-win outcome for both members and Wolwedans. The Club could offer opportunities for misuse at the expense of Wolwedans. Whilst we do not expect anyone to take advantage of the Club, we have to ensure that members do not use their benefits in ways, which are in conflict with the aims of the Club. Therefore, the notes below clarify potential areas of conflict.

- A membership is only active when a member has credit.
- Whilst at Wolwedans, members will be treated as normal guests. Special arrangements (e.g. scenic drives to specific locations within the NamibRand Nature Reserve, private dinners and drives etc.) can be requested but can't be claimed as a member's right.
- Only 15% of total bed capacity at Wolwedans will be available to members of the Club in any given month. Whilst exceptions could be made during off-season months, the 15% limit will be applied during the high season months (April/May and August to November).
- Membership – unless renewed - will terminate after a period of 5 years, and any remaining credit will be to the benefit of NamibRand Safaris (Pty) Ltd. Hence, please ensure that your credit is utilized within five years of acquiring membership.
- Bookings/Reservations are accepted on a first-come-first-serve basis and follow the normal procedures through the reservation office.
- Wolwedans reserves the right to increase or reduce published end-user rates as deemed appropriate and dictated by market-related forces (demand and supply, inflation, exchange rate fluctuations, fuel hikes, etc.).
- In the event that NamibRand Safaris (Pty) Ltd deems it appropriate to publish and charge solely in foreign currency, (USD or EURO), at any time in the future, members' credit will be converted to USD or EURO at the prevalent exchange rate at the time of the booking.

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