

CLUB CHATEAU BENEFITS

1. As a Club Chateau member you save 50% on published rates.
2. Benefits are transferable (though not the membership itself). This means that family, friends and colleagues will also be able to benefit from your membership. You just have to place the booking and provide the visitors' names.
3. Existing members have the option to renew their membership with a top-up.
4. Members seeking the ultimate in seclusion and tranquility will have exclusive use of 'Chateau Namib', a quaint cottage perched atop an 'Inselberg' in the northern part of Chateau Plains. (All catering is supplied, but cooking, cleaning, etc. is on a self-service basis).
5. Priority wait listing when Wolwedans is fully booked, which happens during high season.
6. Wolwedans collects levies from every visitor (including Club members) on behalf of the NamibRand Nature Reserve and the Wolwedans Foundation. The Wolwedans Foundation is the social responsibility vehicle of the Wolwedans Collection and focuses on conservation, culture and community (mainly vocational training) and, as of 2020, consciousness. Apart from conservation support, your contribution will go a long way in contributing towards a more sustainable and inclusive world.
7. Members who become 'part of the family' experience the Wolwedans way of life, share in the dream of conserving the greater NamibRand Nature Reserve, and put their shoulder to the wheel when it comes to developing young Namibians.

LIMITATIONS

1. The park fee (conservation levy), which is collected by Wolwedans on behalf of the NamibRand Nature Reserve, is billed separately and needs to be paid extra at each stay. As at 2020/21 rates, the park fee is NAD 310 per person, per night.
2. The same process applies to the "Sustainability Levies" (NAD 690 person per night), collected on behalf of the Wolwedans Foundation.
3. All canned and bottled beverages, personal items, curios and/or any other goods or services (e.g. laundry) need to be settled separately.
4. All activities that are not included in the normal room rate and that are generally offered by third parties and sub-contractors, cannot be discounted. This includes, but is not limited to, hot-air ballooning, scenic flights, horseback riding, massages, transfers, and special events such as wedding arrangements or bush dinners.

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5. As happens from time to time, during the off-season (January to mid-March and the month of June), Wolwedans might offer (and locally advertise) special rates for Namibian and SADC residents. In this event, SADC and Namibian Club Chateau Members are not eligible for an additional 50% discount on such discounted rates (which would in essence result in almost staying for free). However, if SADC/Namibian resident Club Chateau Members opt to make use of any low season specials (which might be better than 50%), such stays can be deducted from their remaining credit.
6. The Club is viewed as a medium- to long-term association. It would be counter-productive to become a member and shortly afterwards make use of the full credit at one single occasion (e.g. weddings). The maximum value per any visit and/or month is therefore limited to half (50%) of your initial input.

THE SMALL PRINT

Club Chateau is based on mutual goodwill and honesty, allowing for a win-win outcome for both members and Wolwedans. The Club could offer opportunities for misuse at the expense of Wolwedans and whilst we do not expect anyone to take advantage of the Club, we have to ensure that members do not use their benefits in ways that are in conflict with its aims. The notes below, therefore, clarify potential areas of conflict.

1. A membership is only active when a member has credit.
2. Whilst at Wolwedans, members will be treated as normal guests. Special arrangements (e.g. scenic drives to specific locations within the NamibRand Nature Reserve, private dinners and drives, etc.) can be requested but cannot be claimed as a member's right.
3. Only 15% of total bed capacity at Wolwedans will be available to members of the Club in any given month. Whilst exceptions could be made during off-season months, the 15% limit will be applied during the high season months (April through May and August through November).
4. Membership – unless renewed – will terminate after a period of 5 years. Any remaining credit will be to the benefit of NamibRand Safaris (Pty) Ltd. Hence, please ensure that your credit is utilized within five years of acquiring membership.
5. Bookings/Reservations are accepted on a first-come-first-serves basis and follow the normal procedures through the reservation office in Windhoek.
6. Wolwedans reserves the right to increase or reduce published end-user rates as deemed appropriate and dictated by market-related forces (demand and supply, inflation, exchange rate fluctuations, fuel hikes, etc.).
7. In the event that NamibRand Safaris (Pty) Ltd deems it appropriate to publish and charge solely in foreign currency (USD or EURO) at any time in the future, members' credit will be converted to USD or EURO at the prevalent exchange rate at the time of the booking.

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8. Members will not be allowed to bring pets or firearms to Wolwedans.
9. Any self-drive activity on the Reserve (except for the entrance road to Wolwedans and Aandster) is not allowed. This also includes traveling from Wolwedans Village to the lodge or any of the camps (including Private Camp and Chateau Namib).
10. Members will have to respect the 'Rules and Guidelines' as prescribed by the NamibRand Nature Reserve.
11. Any form of trading with the aim of generating profits (i.e. you bought at 50% discount and sell on at published rates less 25%, hence pocketing 25%), will clearly be discouraged as it is regarded as being counterproductive to the Club's aims and purposes.
12. For the above reason, Club membership will be renewed only once every 12 months. If, for whatever reason, a suspicion of unethical practices is raised, (e.g. aforementioned trading practice), NamibRand Safaris (Pty) Ltd reserves the right to decline renewal of membership.
13. The Club is to be regarded as both private and exclusive in nature. NamibRand Safaris (Pty) Ltd therefore reserves the right to decline any application for membership.
14. NamibRand Safaris (Pty) Ltd reserves the right to discontinue the scheme for whatever reason. In such an event, existing memberships credit would be honored until such time as the credit has been depleted (or it has expired, i.e. after five years).
15. If a member is found to be transgressing the rules of the Club, or the 'Rules and Guidelines' of the NamibRand Nature Reserve, or do anything in conflict with Namibian laws, NamibRand Safaris (Pty) Ltd reserves the right to expel such a member from the Club and reimburse the balance remaining on his or her account to said member.
16. Members will at no time be allowed to cancel their membership and claim back the balance remaining in their account, unless NamibRand Safaris (Pty) Ltd were found to be in gross transgression of the agreement.
17. Membership will be non-transferable to another person or corporate body. In the event of a member passing away, members may consider bequeathing the remaining membership balance to the Wolwedans Foundation.
18. Should NamibRand Safaris (Pty) Ltd be declared insolvent, this agreement will be terminated, subject to legal proceedings regarding outstanding debts.

I have read, understand and accept the small print, benefits and limitations of Club Chateau as outlined herein.

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Member Signature

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Place

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Date