

Seeks the perfect fit...

SENIOR HOSPITALITY MANAGER

Contractual basis (18 months) with the option to extend

Start date: 1 March 2023

Salary expectations: NAD 45 - 50K CTC

To find out more, get in touch at info@wolwedans.com



The suitable candidate must be able to provide a top-class, guest-centric hospitality experience in an environment where its people are just as important as the guest. The candidate should have a tertiary qualification in hospitality/hotel/tourism management and a proven track record or performance with credible references. Their focal point for all decisions needs to be around guest service, products, and experiences, and have a strong awareness and understanding of conservation and sustainability. They will need to manage a collection of lodges offering multiple guest experiences with very strong F&B and Housekeeping experience. The ideal candidate should have 8 -10 years of experience and a proven ability to work and live in a remote (and sometimes challenging) environment. The ideal candidate will be working directly with the owner on multiple projects.

AREAS OF RESPONSIBILITY

- Provide executive leadership and strategic direction to the hospitality business F&B and Housekeeping supervisors
- Implement effective systems and processes that will deliver a superior guest and staff experience
- Management, mentoring and leadership development of people in the Hospitality Department
- Manage the Hospitality budget (Income and expenditure, P&L)

REQUIREMENTS FOR THE WORK EXPERIENCE/SKILLS

- Excellent interpersonal and communication skills are required
- Ability to multitask
- Financial management and understanding
- Works well under pressure
- Good written and spoken communication skills
- Accuracy and attention to detail
- Flexible and adaptable approach to work
- Ability to use your own initiative
- Excellent customer service skills
- Awareness of developments and trends within the lodge industry