

BENEFITS & LIMITATIONS

Benefits

- You save 50% on published rates.
- Benefits are transferable (not membership though). This means that family members, friends and colleagues will also be able to benefit from your membership. You just have to place the booking and provide the visitors names.
- Existing members have the option to renew their membership.
- Members seeking the ultimate in seclusion and tranquility will have exclusive use of 'Chateau Namib', a quaint cottage perched atop an 'Inselberg', in the northern part of the Chateau plains.
- Priority waitlisting when Wolwedans is fully booked.
- Wolwedans channels a certain percentage of its total turnover into the Wolwedans Foundation. Hence, a portion of your Club payment is channeled into the Foundation too. The Wolwedans Foundation is the social responsibility vehicle of the Wolwedans Collection and focuses on conservation, culture and community (mainly vocational training). Apart from conservation support, your contribution will go a long way in contributing towards a worthy cause.
- Last but not least, members who become part of the Wolwedans family experience the Wolwedans way of life and share in the dream of conserving the NamibRand Nature Reserve.

Limitations

- The park fee (conservation levy), which is collected by Wolwedans on behalf of the NamibRand Nature Reserve, is billed separately and needs to be paid extra at each stay. As at 2016 rates, the park fee is NAD 240,- p.P./day
- All canned and bottled drinks, personal items, curios and/or any other goods or services (i.e. laundry) need to be settled separately.
- All activities which are not included in the normal room rate, and which are generally offered by third parties and sub-contractors, cannot be discounted. This includes, but is not limited to: hot-air ballooning, scenic flights, horseback riding, massages, transfers, special events such as wedding arrangements or bush dinners.
- As happens from time to time during the off-season (mid January to end February as well as the month of June), Wolwedans might offer (and locally advertise) special rates for Namibian and SADC residents.

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In this event SADC and Namibian Club members are not eligible for an additional 50% discount on such discounted rates (which would in essence result in almost staying for free). However, if SADC/Namibian residents opt to make use of any low season specials (which might be better than 50%), such stays can be booked off the credit

- The Club is viewed as a medium- to long-term association. It would be counter-productive to become a member and shortly afterwards make use of the full credit at one single occasion (e.g. weddings). The maximum value per any visit and/or month is therefore limited to half (50%) of your initial input.

The small print

Club Chateau is based on mutual goodwill and honesty, allowing for a win-win outcome for both members and Wolwedans. The Club could offer opportunities for misuse at the expense of Wolwedans. Whilst we do not expect anyone to take advantage of the Club, we have to ensure that members do not use their benefits in ways, which are in conflict with the aims of the Club. Therefore, the notes below clarify potential areas of conflict.

- A membership is only active when a member has credit.
- Whilst at Wolwedans, members will be treated as normal guests. Special arrangements (e.g. scenic drives to specific locations within the NamibRand Nature Reserve, private dinners and drives etc.) can be requested but can't be claimed as a member's right.
- Only 15% of total bed capacity at Wolwedans will be available to members of the Club in any given month. Whilst exceptions could be made during off-season months, the 15% limit will be applied during the high season months (April/May and August to November).
- Membership – unless renewed - will terminate after a period of 5 years, and any remaining credit will be to the benefit of NamibRand Safaris (Pty) Ltd. Hence, please ensure that your credit is utilized within five years of acquiring membership.
- Bookings are accepted on a first-come-first-serve basis and follow the normal procedures through the reservations office in Windhoek
- Wolwedans reserves the right to increase or reduce published end-user rates as deemed appropriate and dictated by market-related forces (demand and supply, inflation, exchange rate fluctuations, fuel hikes, etc.).
- In the event that NamibRand Safaris (Pty) Ltd deems it appropriate to publish and charge solely in foreign currency, (e.g. USD or EURO), at any time in the future, members' credit will be converted to USD or EURO at the prevalent exchange rate at the time of the booking/visit.

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- Members will not be allowed to bring pets or firearms to Wolwedans.
- Any self-drive activity on the Reserve (except for the entrance road to Wolwedans and Aandster) is not allowed. This also includes traveling from Wolwedans village to the lodge or any of the camps (incl. Private Camp and Chateau Namib).
- Members will have to respect the 'Rules and Guidelines' as prescribed by the Reserve.
- Any form of trading with the aim of generating profits (i.e. you bought at 50% discount and sell on at published rates less 25%, hence pocketing 25%), will clearly be discouraged as it is regarded as being counterproductive to the Club's aims and purposes.
- For the above reason, Club membership will be renewed only once every 12 months. If, for whatever reason, a suspicion of unethical practices is raised, (i.e. trading), NamibRand Safaris (Pty) Ltd reserves the right to decline renewal of membership.
- The Club is to be regarded as both private and exclusive in nature. NamibRand Safaris (Pty) Ltd therefore reserves the right to decline any application for membership.
- NamibRand Safaris (Pty) Ltd reserves the right to discontinue the scheme for whatever reason. In such an event, existing memberships (with credit) would be honored until such time as the credit has been depleted.
- In the event that members do not utilize their credit to the full extent within the period of five years, any remaining credits will be redeemed by NamibRand Safaris (Pty) Ltd.
- If a member is found to be transgressing the rules of the Club, or the 'Rules and Guidelines' of the NamibRand Nature Reserve, or do anything in conflict with Namibian laws, NamibRand Safaris (Pty) Ltd reserves the right to expel such a member from the Club and reimburse the balance remaining on his or her account to said member.
- Members will at no time be allowed to cancel their membership and claim back the balance remaining in their account, unless NamibRand Safaris (Pty) Ltd were found to be in gross transgression of the agreement.
- Membership will be non-transferable to another person or corporate body. In the event of a member passing away, it is suggested that the remaining balance be transferred into the account of the Wolwedans Foundation.
- Should NamibRand Safaris (Pty) Ltd be declared insolvent, this agreement will be terminated, subject to legal proceedings regarding outstanding debts.

I have read the benefits and limitations of Club Chateau.

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Member Signature

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Date